



CHILDREN'S DENTAL CARE
PEDIATRIC DENTISTS

BRAD C. HWANG, D.D.S., P.S. • KENNY K. HO, D.D.S., M.S.
SIMON LIN, D.D.S., M.S. • SUE CHOI, D.D.S.

ORTHODONTIST
KAI-HUNG LI, D.D. S., M.S.

Dear Parent,

Now that you have arranged for your child's first visit to our office, there may be some questions you would like to ask us. We are happy to answer your individual questions at any time. The following are questions that many parents ask. We hope the answers here will be helpful to you and to your child.

1. How may I best prepare my child if this is his/her first visit and what is the procedure at this visit?

You can play a large part in preparing your youngster for his/her first visit to the dentist. Try to act relaxed and at ease. Any anxiety on your part will probably be sensed by your child. Tell your child that we will "count" and "take pictures" of his/her teeth. Do not use any fear provoking words such as "hurt, drill, pull, and needle." Avoid statements like "the doctor will not hurt you." (If I say to you, "Don't think of a banana!" what is the first thing you think of? A banana! It's the same with the word "hurt.")

We will thoroughly explain each of our procedures to your child in terms that he/she can understand before we do it. Be assured that we will treat your children as gingerly as we treat our own. However, some children will cry as this is a normal response to a strange situation.

At this visit, we will emphasize oral hygiene techniques to be practiced by both you and your child. We will answer any questions you may have. A full examination of the teeth and supporting structures will be done and occlusion (bite) will be evaluated. Radiographs (x-rays) will be taken routinely to assure a thorough and comprehensive examination. A fluoride treatment and cleaning will be administered; Subsequent appointments for restorations may be scheduled, as needed. When treatment has been completed, your child will be placed on a periodic exam schedule and you will receive a reminder card when the visit is due.

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2. What is your philosophy of treatment?

Our emphasis is on "prevention" both in the office and at home. We recommend regular periodic exams and cleanings as well as positive and thorough home care. Home care includes limited sweets, brushing two times a day, and flossing at least once a day, preferably before bedtime, and sometimes a topical application of fluoride. Because the primary teeth form the basis of the adult dentition, we will do everything possible to preserve the integrity of your child's dentition while fostering a healthy and relaxed attitude toward dental care.

We offer a full range of dental services for children, adolescents, and the exceptional child, including restorative, preventive dental care, and all phases orthodontic treatment by orthodontist.

3. When will the condition of my child's teeth and supporting structures be discussed with me? Who will explain what work is needed and how much it will cost?

At the conclusion of your child's exam the doctor will meet with you to explain what he's found and what treatment he recommends. Before you leave the office, our treatment coordinator will discuss the treatment plan again and answer any questions you might have.

4. What are your financial options?

You may use Visa, Mastercard, Cash, Check as well as Check Cards. We also have a contract with an outside financial agent for your convenience. All amounts estimated not to be covered by your insurance are due at the time of service. We will gladly submit all dental claims to your insurance for you, but the final determination of payment is a contract between you and your insurance company and you are ultimately responsible for any unpaid amounts.

Your aim as a parent and my aim as a dentist are the same, to keep your child's teeth and mouth in good health and to make the process of doing so a pleasant one for everyone. Our team looks forward to meeting you.

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